

## Backup and Recovery Consulting Services



### Why Mainland?

#### Personnel & Perspective

- We recruit the best
- We spend more on training and certificates
- We are focused

#### Practical & Consistent Methodologies

#### Pricing & Turnaround

#### Packaged Offerings

- Short in duration
- Value

#### Mainland Labs

- Testing & Validation
- Training
- Beta Programs
- Cross-practice work
- Customer hands-on
- Live demonstrations

#### Our Track Record

### Backup Assessment

The focus of this engagement is to document your backup environment to provide a baseline before a product or hardware migration. Specifically hardware, software and procedures are documented and recommendations are provided. An assessment of this type can help you avoid lengthy roll-back outages by having a solid understanding of your environment prior to a change.

(Usually takes three to five days, depending on the size and complexity of the environment)

### Recoverability Assessment

The Recoverability Assessment provides a high-level comparison of your company's data-recovery capacity against current market best practices. We identify risks and gaps in data coverage and report on areas that need improvement.

(Usually takes five to seven days, depending on the size and the complexity of the environment.)

### Recoverability Health Check

Our team will examine your backup/recovery environment in depth and highlight areas that could benefit from improvement through experienced performance tuning. The Health Check also includes a detailed report on overall effectiveness and recommendations for next steps.

(Following a Backup Assessment, this usually takes two to three days, based on medium sized environment.)

### Backup Product Remediation

This offering is complementary to our Health Check and Assessment services. Our knowledgeable staff will implement recommendations from these offerings to ensure your backup infrastructure is performing at an optimum level. We will work with you to identify the recommendations and findings that can be completed immediately and the scheduling required for longer term changes.

### Backup Product Implementation

Mainland has expertise in all backup products, and we will detail our services to meet your specific requirements. We work with you to determine the business requirements for data protection, install the product and transfer knowledge to support your people. Full documentation of the environment and a run book for daily operations is included.

(Usually takes ten to fifteen days, based on medium sized environment.)

### Backup Product Version Upgrade

Our implementation team will provide a clear, low-impact plan to upgrade your existing backup product to the latest version. We have several specialized resources that help us foresee any issues that can impact a typical upgrade project, enabling us to address them prior to installation.

(Usually takes three to five days, based on medium sized environment.)

### Contact us

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